

# Chromebook Damage or Technical Issue Report



## Clearview Regional School District

### **Student Report** — to be completed by the student

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Grade: \_\_\_\_\_ HR Teacher: \_\_\_\_\_

Please check one:

- Damage Report
- Technical Issue

Description of Damage or Technical Issue: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date Damage occurred or Technical Issue was first observed: \_\_\_\_\_

Pertinent information about use of Chromebook when technical issue was first observed or if Damage Report, detail the circumstances of how the Chromebook was damaged: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### **Parent Claim** — to be completed by parent if this is a Damage Report

I, \_\_\_\_\_ am making a claim to cover the damage caused on my child's Chromebook.

At the beginning of the year, I chose the following insurance option:

- My child's Chromebook is covered by the district insurance, which included accidental damage protection, but does not include loss, theft, or damage by flood/fire/intentional destruction. \$0 deductible for the first claim. If this is a successive claim within the same school calendar year, you will be charged a \$20 co-payment.
- I chose to pay out of pocket for any damage and will be billed according to policy.

Parent/Guardian Name (please print): \_\_\_\_\_

Parent/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### **For Office Use Only**

\_\_\_\_\_ Technical Issue  
\_\_\_\_\_ Resolved | Date: \_\_\_\_\_  
\_\_\_\_\_ Returned to Student | Date: \_\_\_\_\_  
\_\_\_\_\_ Replacement to Student | Date: \_\_\_\_\_

\_\_\_\_\_ Damage  
\_\_\_\_\_ Determined to be accidental  
\_\_\_\_\_ Determined normal wear or mfr. defect  
\_\_\_\_\_ Determined abuse or neglect

Repair Description: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Cost of Repair (if applicable): \$

### **Typical repair & replacement costs listed below.**

Replace entire Chromebook \$300  
Replace screen \$90  
Replace keyboard/touchpad \$50  
Replace outer shell/casing \$100

Replace power cable/charger \$30  
Replace transport case \$20  
Liquid spill \$200